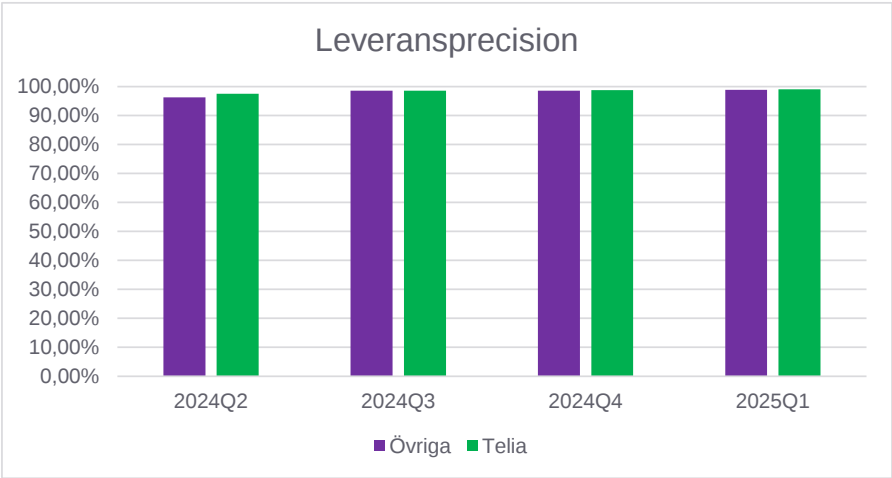


Fiber Villa Leveransprecision, kundklara order

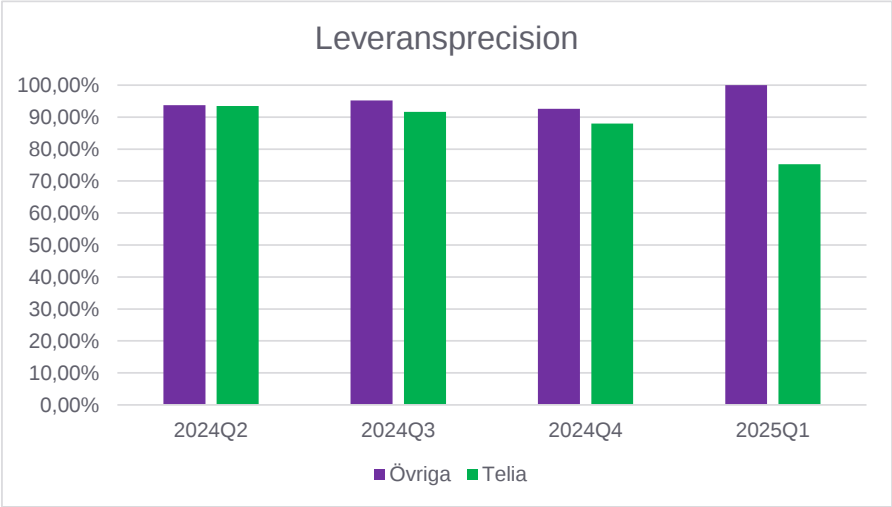
Operatörsbyte



| Kvartal | Övriga<br>grossistkunder | Telia  | Summa  |
|---------|--------------------------|--------|--------|
| 2024Q2  | 96,33%                   | 97,54% | 96,94% |
| 2024Q3  | 98,57%                   | 98,61% | 98,59% |
| 2024Q4  | 98,56%                   | 98,77% | 98,66% |
| 2025Q1  | 98,85%                   | 99,09% | 98,97% |

Fiber Villa Leveransprecision, kundklara order

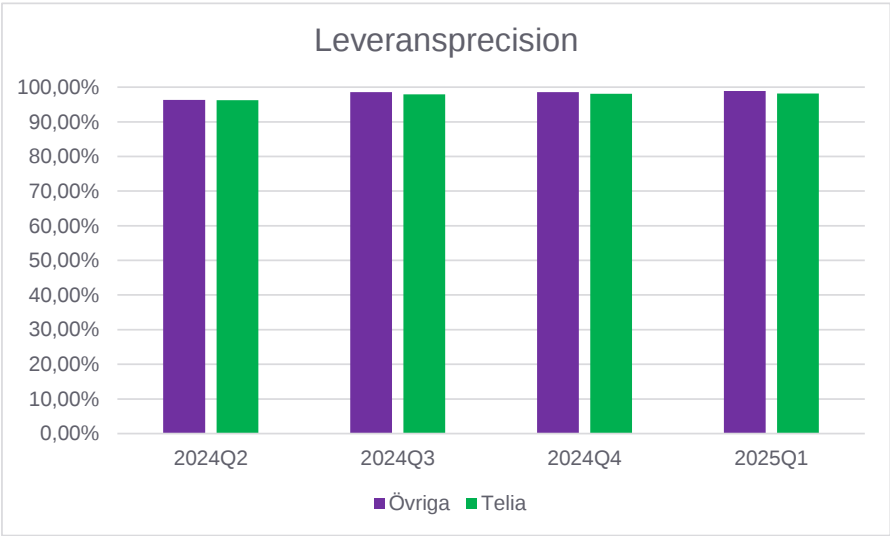
Uppsättning



| Kvartal | Övriga grossistkunder | Telia  | Summa  |
|---------|-----------------------|--------|--------|
| 2024Q2  | 93,75%                | 93,49% | 93,62% |
| 2024Q3  | 95,24%                | 91,62% | 93,46% |
| 2024Q4  | 92,59%                | 87,97% | 90,34% |
| 2025Q1  | 100,00%               | 75,27% | 89,38% |

Fiber Villa Leveransprecision, Ny + Opbyte, kundklara order

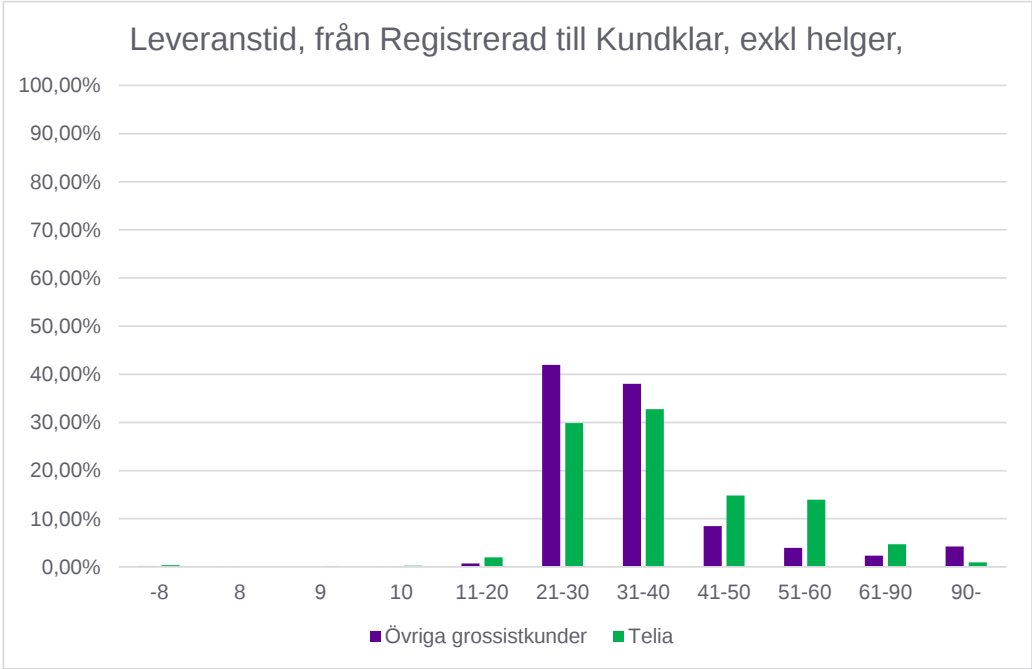
Operatörsbyte



| Kvartal | Övriga<br>grossistkunder | Telia  | Summa  |
|---------|--------------------------|--------|--------|
| 2024Q2  | 96,32%                   | 96,20% | 96,26% |
| 2024Q3  | 98,55%                   | 97,92% | 98,14% |
| 2024Q4  | 98,53%                   | 98,05% | 98,29% |
| 2025Q1  | 98,86%                   | 98,16% | 98,51% |

Fiber Villa leverans ledtid exkl. helger, kundklara order under period: 2025Q1

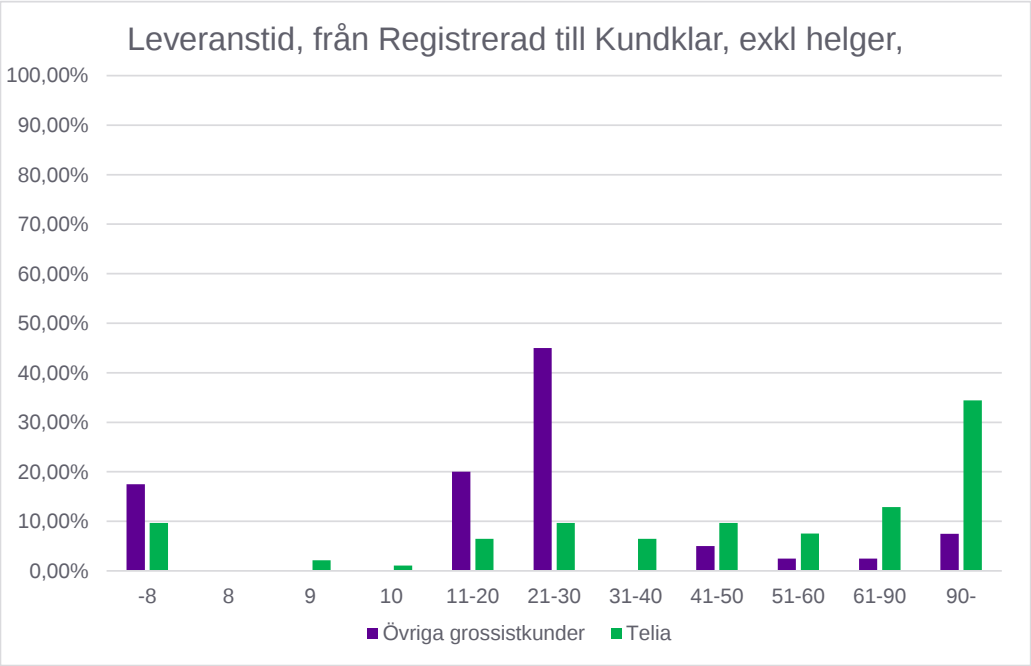
Operatörsbyte



|       | Övriga grossistkunder | Telia  |
|-------|-----------------------|--------|
| -8    | 0,20%                 | 0,39%  |
| 8     | 0,06%                 | 0,09%  |
| 9     |                       | 0,22%  |
| 10    | 0,05%                 | 0,26%  |
| 11-20 | 0,70%                 | 2,00%  |
| 21-30 | 41,94%                | 29,87% |
| 31-40 | 38,04%                | 32,74% |
| 41-50 | 8,48%                 | 14,81% |
| 51-60 | 3,96%                 | 13,98% |
| 61-90 | 2,31%                 | 4,69%  |
| 90-   | 4,27%                 | 0,96%  |

Fiber Villa leverans ledtid exkl. helger, kundklara order under period: 2025Q1

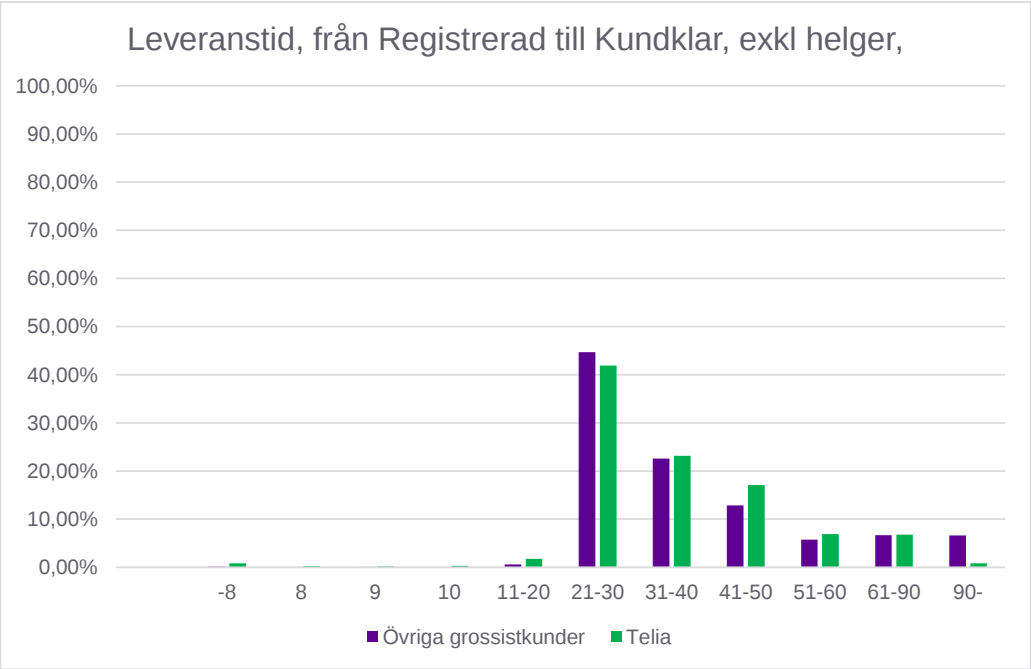
Uppsättning



|       | Övriga grossistkunder | Telia  |
|-------|-----------------------|--------|
| -8    | 17,50%                | 9,68%  |
| 8     |                       |        |
| 9     |                       | 2,15%  |
| 10    |                       | 1,08%  |
| 11-20 | 20,00%                | 6,45%  |
| 21-30 | 45,00%                | 9,68%  |
| 31-40 |                       | 6,45%  |
| 41-50 | 5,00%                 | 9,68%  |
| 51-60 | 2,50%                 | 7,53%  |
| 61-90 | 2,50%                 | 12,90% |
| 90-   | 7,50%                 | 34,41% |

Fiber Villa leverans ledtid exkl. helger, kundklara order under period: 2024Q4

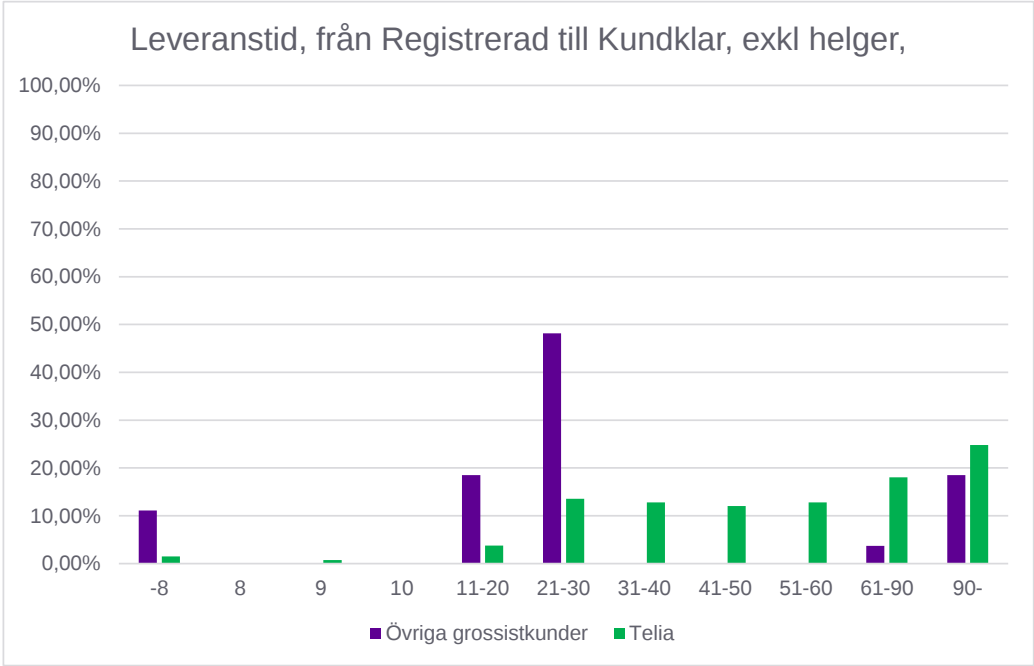
Operatörsbyte



|       | Övriga grossistkunder | Telia  |
|-------|-----------------------|--------|
| -8    | 0,12%                 | 0,80%  |
| 8     | 0,03%                 | 0,27%  |
| 9     | 0,08%                 | 0,21%  |
| 10    | 0,05%                 | 0,32%  |
| 11-20 | 0,58%                 | 1,76%  |
| 21-30 | 44,66%                | 41,90% |
| 31-40 | 22,59%                | 23,14% |
| 41-50 | 12,86%                | 17,10% |
| 51-60 | 5,76%                 | 6,89%  |
| 61-90 | 6,67%                 | 6,79%  |
| 90-   | 6,59%                 | 0,80%  |

Fiber Villa leverans ledtid exkl. helger, kundklara order under period: 2024Q4

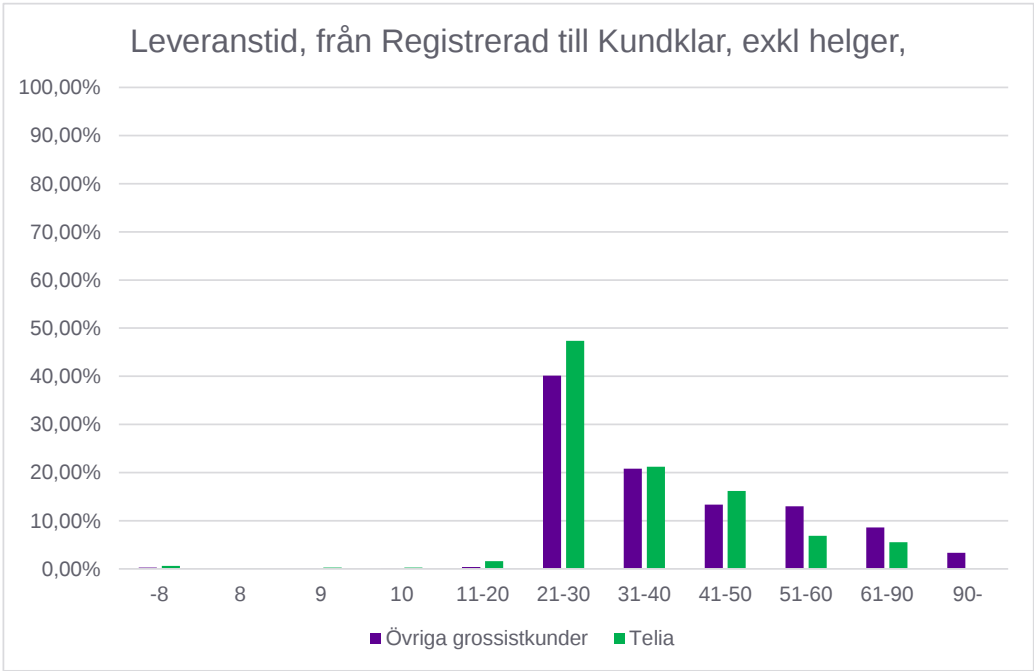
Uppsättning



|       | Övriga grossistkunder | Telia  |
|-------|-----------------------|--------|
| -8    | 11,11%                | 1,50%  |
| 8     |                       |        |
| 9     |                       | 0,75%  |
| 10    |                       |        |
| 11-20 | 18,52%                | 3,76%  |
| 21-30 | 48,15%                | 13,53% |
| 31-40 |                       | 12,78% |
| 41-50 |                       | 12,03% |
| 51-60 |                       | 12,78% |
| 61-90 | 3,70%                 | 18,05% |
| 90-   | 18,52%                | 24,81% |

Fiber Villa leverans ledtid exkl. helger, kundklara order under period: 2024Q3

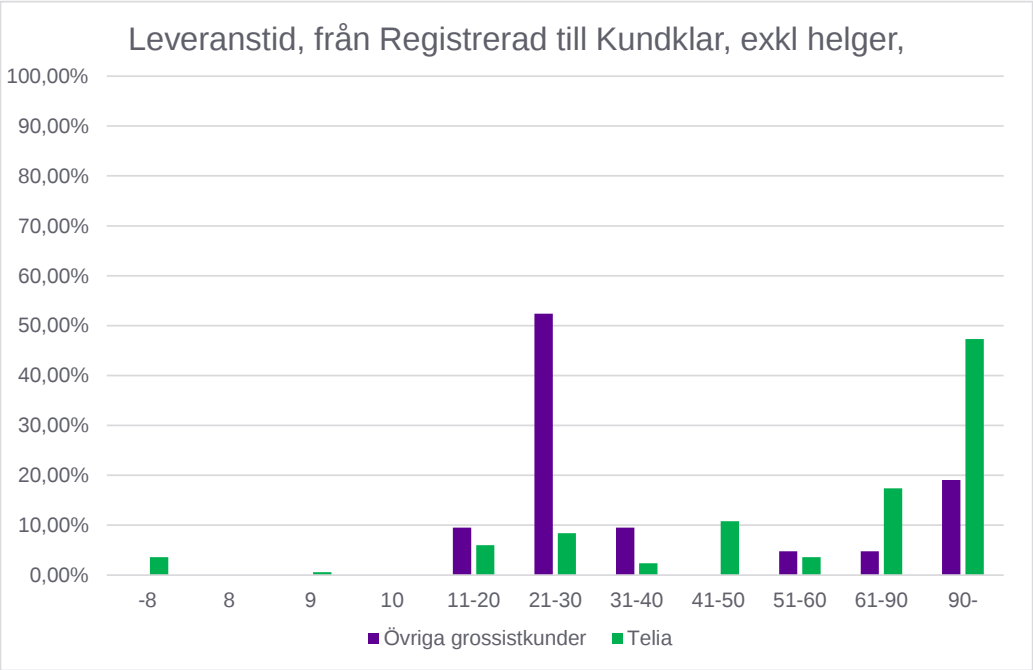
Operatörsbyte



|       | Övriga grossistkunder | Telia  |
|-------|-----------------------|--------|
| -8    | 0,28%                 | 0,59%  |
| 8     |                       | 0,07%  |
| 9     | 0,02%                 | 0,26%  |
| 10    | 0,08%                 | 0,26%  |
| 11-20 | 0,39%                 | 1,58%  |
| 21-30 | 40,12%                | 47,39% |
| 31-40 | 20,83%                | 21,19% |
| 41-50 | 13,34%                | 16,17% |
| 51-60 | 13,03%                | 6,86%  |
| 61-90 | 8,61%                 | 5,54%  |
| 90-   | 3,32%                 | 0,07%  |

Fiber Villa leverans ledtid exkl. helger, kundklara order under period: 2024Q3

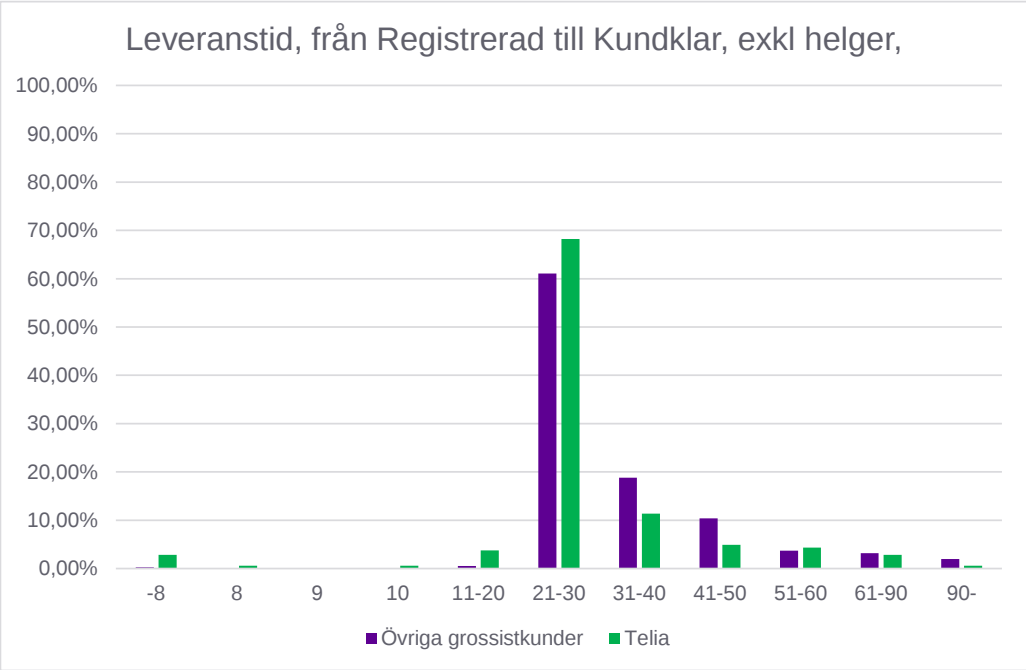
Uppsättning



|       | Övriga grossistkunder | Telia  |
|-------|-----------------------|--------|
| -8    |                       | 3,59%  |
| 8     |                       |        |
| 9     |                       | 0,60%  |
| 10    |                       |        |
| 11-20 | 9,52%                 | 5,99%  |
| 21-30 | 52,38%                | 8,38%  |
| 31-40 | 9,52%                 | 2,40%  |
| 41-50 |                       | 10,78% |
| 51-60 | 4,76%                 | 3,59%  |
| 61-90 | 4,76%                 | 17,37% |
| 90-   | 19,05%                | 47,31% |

Fiber Villa leverans ledtid exkl. helger, kundklara order under period: 2024Q2

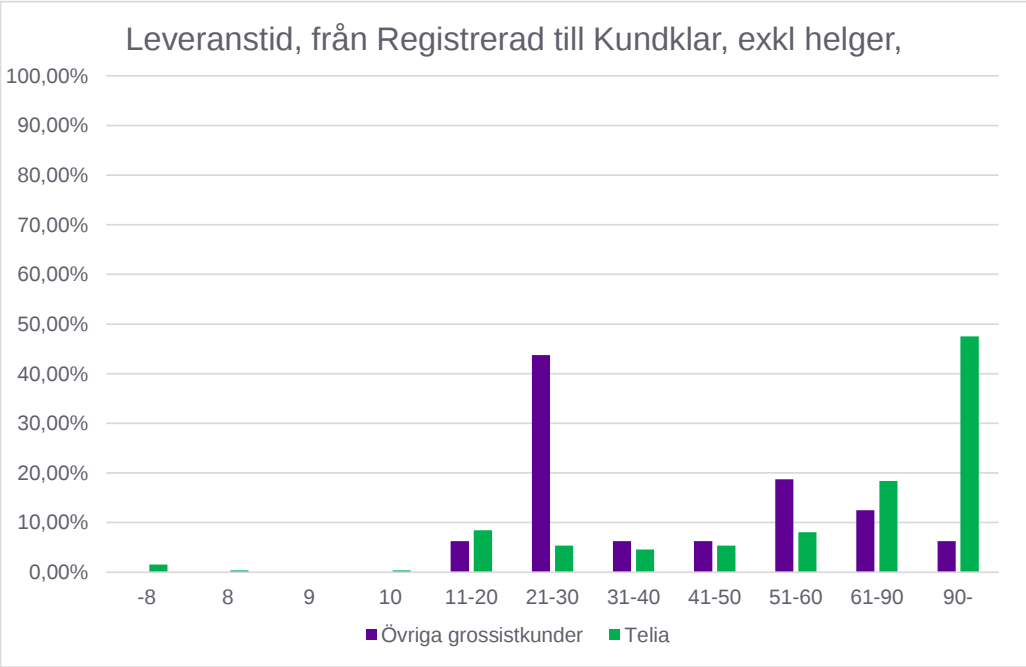
Operatörsbyte



|       | Övriga grossistkunder | Telia  |
|-------|-----------------------|--------|
| -8    | 0,26%                 | 2,84%  |
| 8     | 0,04%                 | 0,57%  |
| 9     | 0,04%                 |        |
| 10    | 0,02%                 | 0,57%  |
| 11-20 | 0,56%                 | 3,78%  |
| 21-30 | 61,07%                | 68,24% |
| 31-40 | 18,81%                | 11,34% |
| 41-50 | 10,39%                | 4,91%  |
| 51-60 | 3,67%                 | 4,35%  |
| 61-90 | 3,16%                 | 2,84%  |
| 90-   | 1,99%                 | 0,57%  |

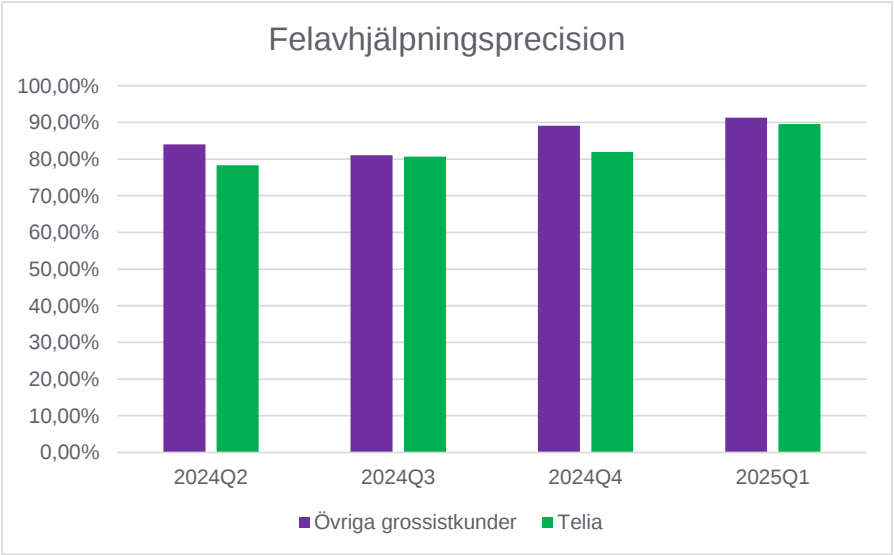
Fiber Villa leverans ledtid exkl. helger, kundklara order under period: 2024Q2

Uppsättning



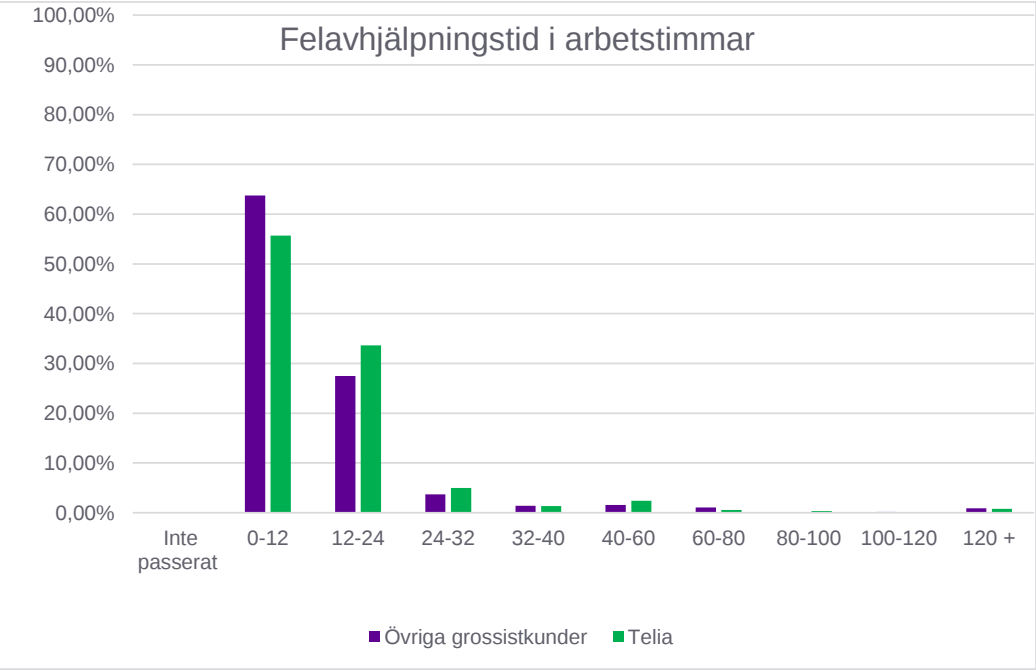
|       | Övriga grossistkunder | Telia  |
|-------|-----------------------|--------|
| -8    |                       | 1,53%  |
| 8     |                       | 0,38%  |
| 9     |                       |        |
| 10    |                       | 0,38%  |
| 11-20 | 6,25%                 | 8,43%  |
| 21-30 | 43,75%                | 5,36%  |
| 31-40 | 6,25%                 | 4,60%  |
| 41-50 | 6,25%                 | 5,36%  |
| 51-60 | 18,75%                | 8,05%  |
| 61-90 | 12,50%                | 18,39% |
| 90-   | 6,25%                 | 47,51% |

Fiber Villa Felavhjälpningsprecision



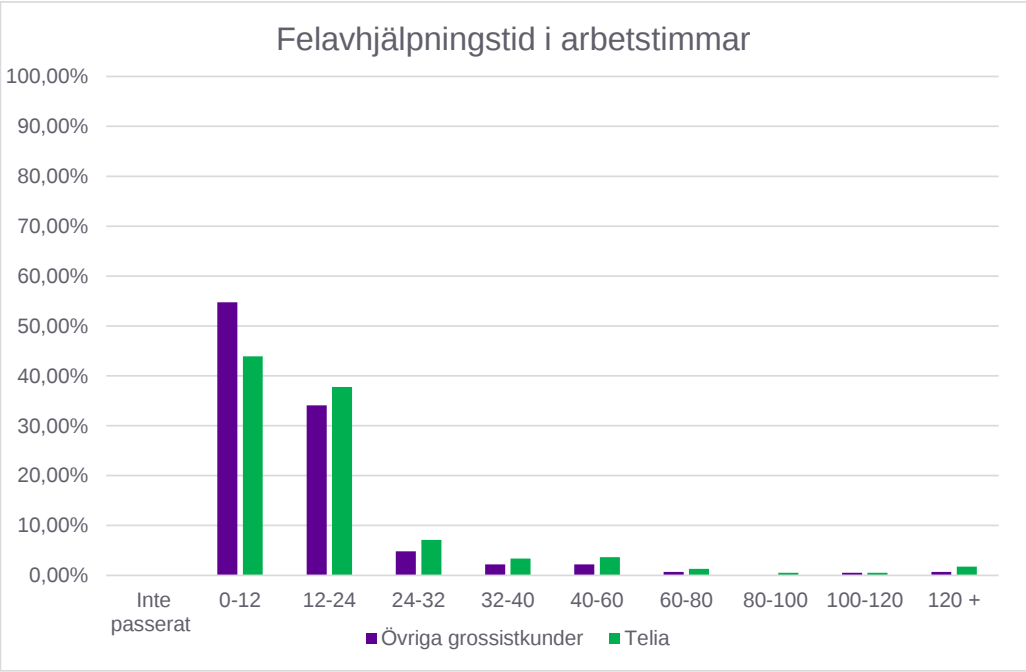
| Kvartal | Övriga grossistkunder | Telia  |
|---------|-----------------------|--------|
| 2024Q2  | 84,00%                | 78,34% |
| 2024Q3  | 81,01%                | 80,67% |
| 2024Q4  | 89,07%                | 81,95% |
| 2025Q1  | 91,33%                | 89,53% |

Fiber Villa Felavhjälpningstid under period: 2025Q1



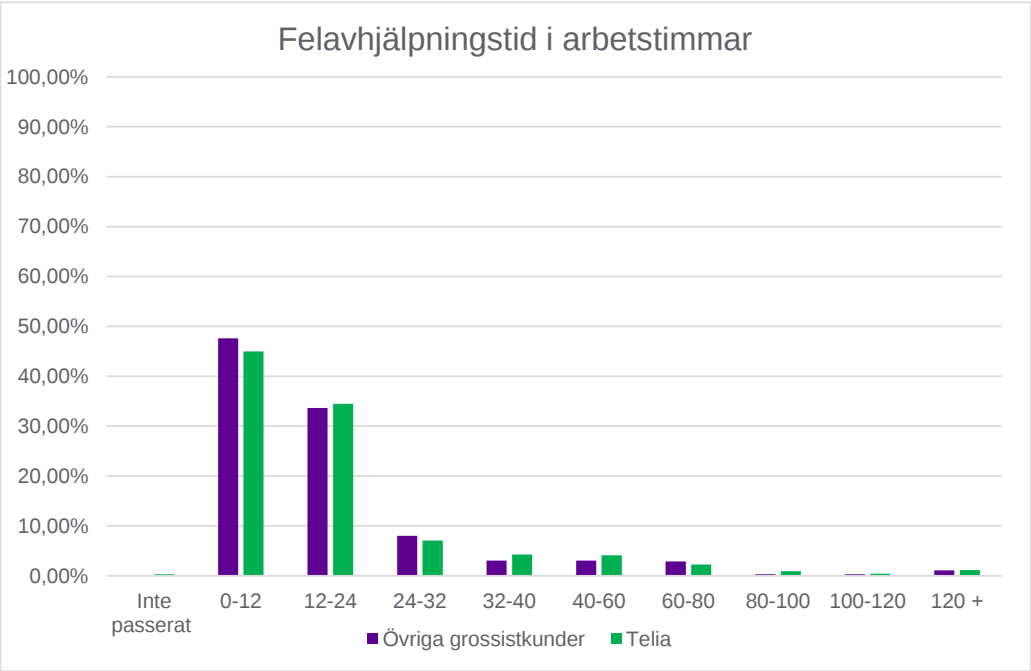
|               | Övriga grossistkunder | Telia  |
|---------------|-----------------------|--------|
| Inte passerat |                       | 0,13%  |
| 0-12          | 63,73%                | 55,70% |
| 12-24         | 27,46%                | 33,61% |
| 24-32         | 3,70%                 | 4,99%  |
| 32-40         | 1,41%                 | 1,36%  |
| 40-60         | 1,58%                 | 2,40%  |
| 60-80         | 1,06%                 | 0,58%  |
| 80-100        |                       | 0,32%  |
| 100-120       | 0,18%                 | 0,13%  |
| 120 +         | 0,88%                 | 0,78%  |

Fiber Villa Felavhjälpningstid under period: 2024Q4



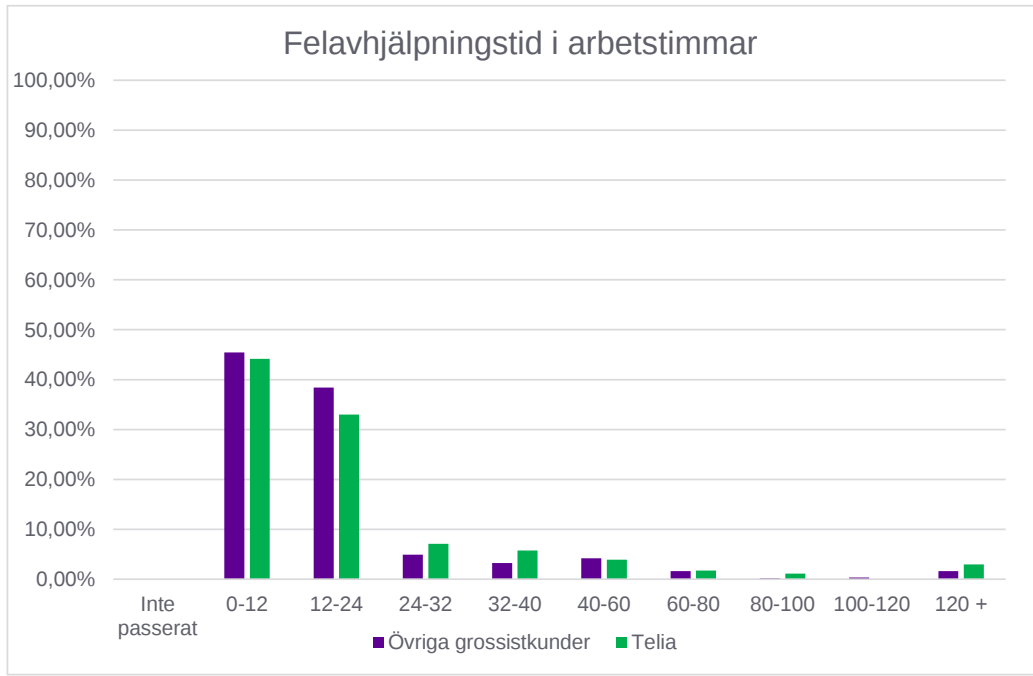
|               | Övriga grossistkunder | Telia  |
|---------------|-----------------------|--------|
| Inte passerat |                       |        |
| 0-12          | 54,76%                | 43,89% |
| 12-24         | 34,07%                | 37,78% |
| 24-32         | 4,83%                 | 7,12%  |
| 32-40         | 2,21%                 | 3,38%  |
| 40-60         | 2,21%                 | 3,68%  |
| 60-80         | 0,69%                 | 1,30%  |
| 80-100        |                       | 0,53%  |
| 100-120       | 0,55%                 | 0,53%  |
| 120 +         | 0,69%                 | 1,78%  |

Fiber Villa Felavhjälpningstid under period: 2024Q3



|               | Övriga grossistkunder | Telia  |
|---------------|-----------------------|--------|
| Inte passerat |                       | 0,29%  |
| 0-12          | 47,60%                | 44,97% |
| 12-24         | 33,65%                | 34,50% |
| 24-32         | 8,01%                 | 7,08%  |
| 32-40         | 3,04%                 | 4,27%  |
| 40-60         | 3,04%                 | 4,09%  |
| 60-80         | 2,88%                 | 2,28%  |
| 80-100        | 0,32%                 | 0,94%  |
| 100-120       | 0,32%                 | 0,41%  |
| 120 +         | 1,12%                 | 1,17%  |

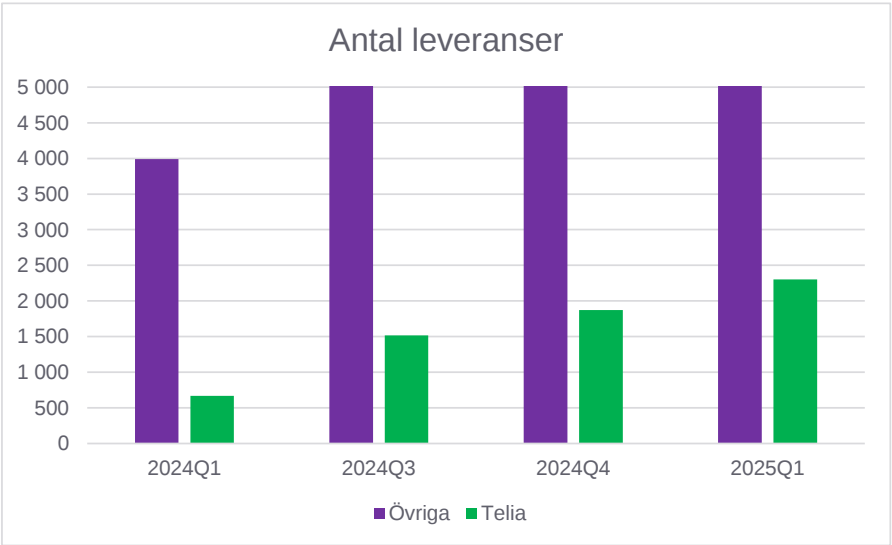
Fiber Villa Felavhjälpningstid under period: 2024Q2



|               | Övriga grossistkunder | Telia  |
|---------------|-----------------------|--------|
| Inte passerat |                       |        |
| 0-12          | 45,47%                | 44,17% |
| 12-24         | 38,41%                | 33,01% |
| 24-32         | 4,89%                 | 7,09%  |
| 32-40         | 3,26%                 | 5,76%  |
| 40-60         | 4,17%                 | 3,93%  |
| 60-80         | 1,63%                 | 1,76%  |
| 80-100        | 0,18%                 | 1,12%  |
| 100-120       | 0,36%                 |        |
| 120 +         | 1,63%                 | 2,95%  |

Fiber Villa Antal leveranser, kundklara order

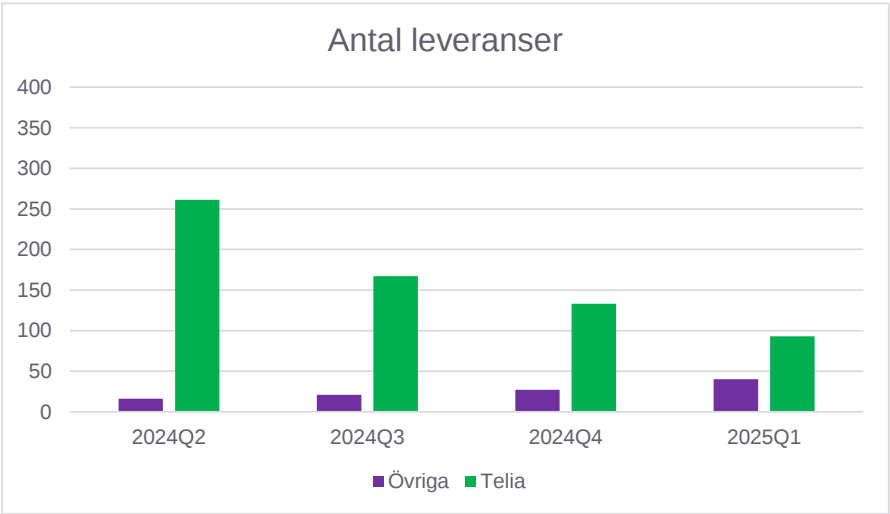
Operatörsbyte



| Kvartal | Övriga<br>grossistkunder | Telia | Summa |
|---------|--------------------------|-------|-------|
| 2024Q1  | 3990                     | 668   | 4658  |
| 2024Q3  | 5035                     | 1515  | 6550  |
| 2024Q4  | 6025                     | 1871  | 7896  |
| 2025Q1  | 6541                     | 2303  | 8844  |

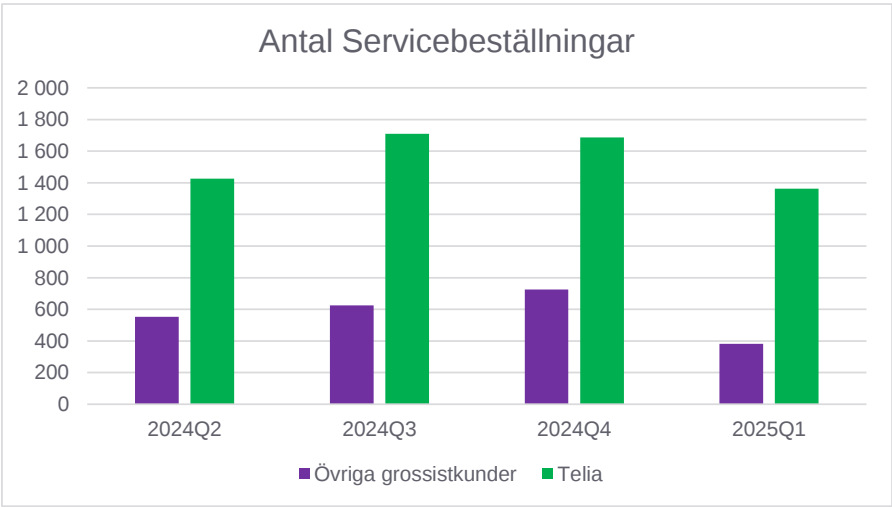
Fiber Villa Antal leveranser, kundklara order

Uppsättning



| Kvartal | Övriga<br>grossistkunder | Telia | Summa |
|---------|--------------------------|-------|-------|
| 2024Q2  | 16                       | 261   | 277   |
| 2024Q3  | 21                       | 167   | 188   |
| 2024Q4  | 27                       | 133   | 160   |
| 2025Q1  | 40                       | 93    | 133   |

Fiber Villa antal servicebeställningar



| Kvartal | Övriga grossistkunder | Telia | Summa |
|---------|-----------------------|-------|-------|
| 2024Q2  | 552                   | 1 426 | 1 978 |
| 2024Q3  | 624                   | 1 710 | 2 334 |
| 2024Q4  | 725                   | 1 686 | 2 411 |
| 2025Q1  | 382                   | 1 362 | 1 744 |