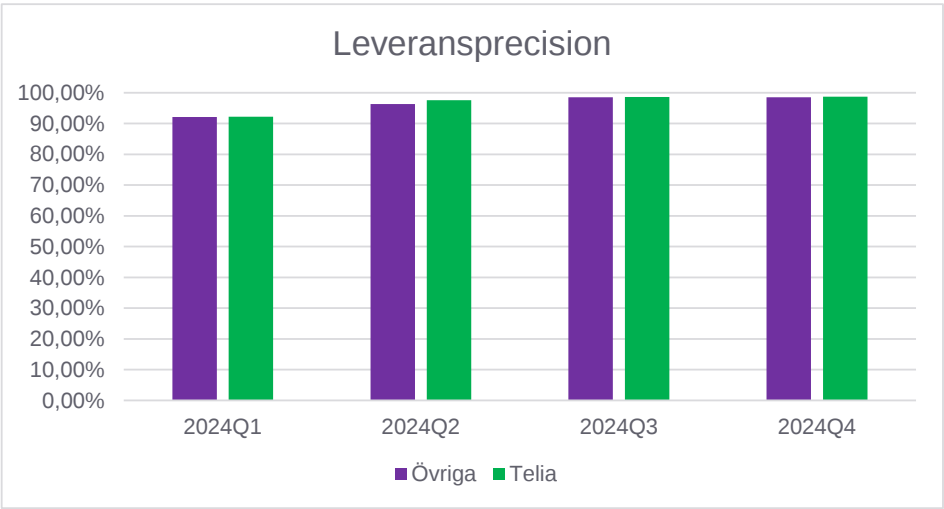


Fiber Villa Leveransprecision, kundklara order

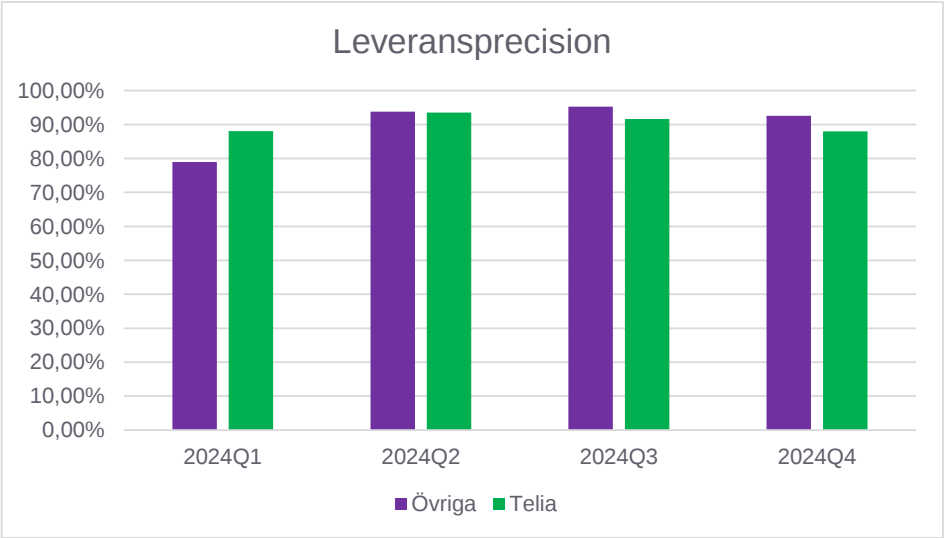
Operatörsbyte



Kvartal	Övriga grossistkunder	Telia	Summa
2024Q1	92,08%	92,22%	92,15%
2024Q2	96,33%	97,54%	96,94%
2024Q3	98,57%	98,61%	98,59%
2024Q4	98,56%	98,77%	98,66%

Fiber Villa Leveransprecision, kundklara order

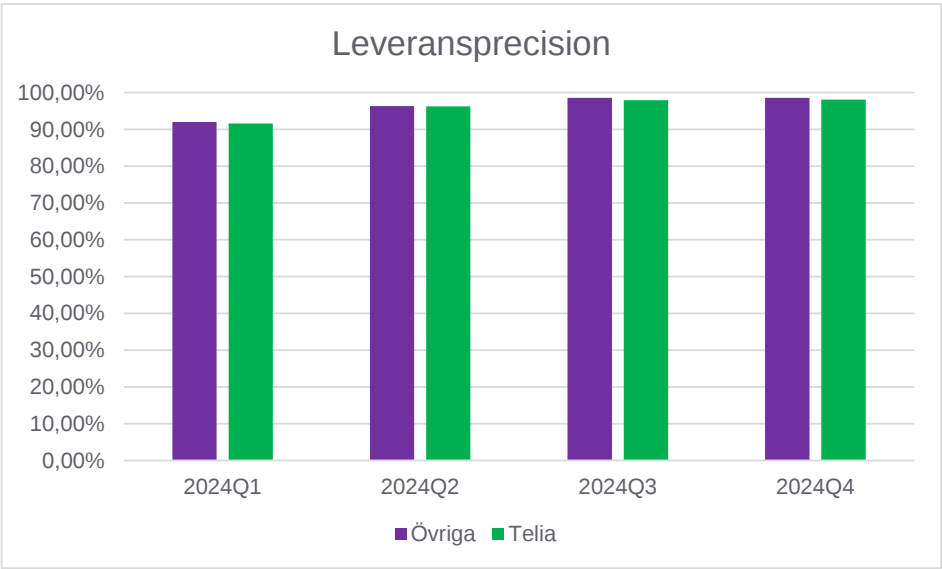
Uppsättning



Kvartal	Övriga grossistkunder	Telia	Summa
2024Q1	78,95%	88,07%	83,76%
2024Q2	93,75%	93,49%	93,62%
2024Q3	95,24%	91,62%	93,46%
2024Q4	92,59%	87,97%	90,34%

Fiber Villa Leveransprecision, Ny + Opbyte, kundklara order

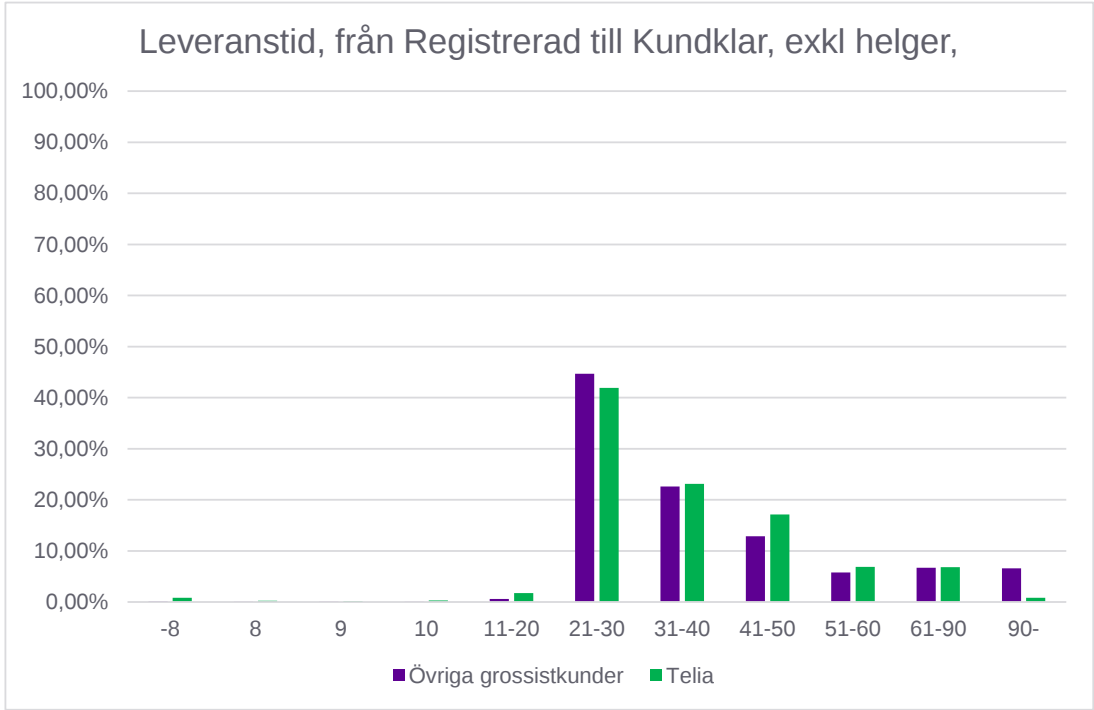
Operatörsbyte



Kvartal	Övriga grossistkunder	Telia	Summa
2024Q1	92,02%	91,63%	91,83%
2024Q2	96,32%	96,20%	96,26%
2024Q3	98,55%	97,92%	98,14%
2024Q4	98,53%	98,05%	98,29%

Fiber Villa leverans ledtid exkl. helger, kundklara order under period: 2024Q4

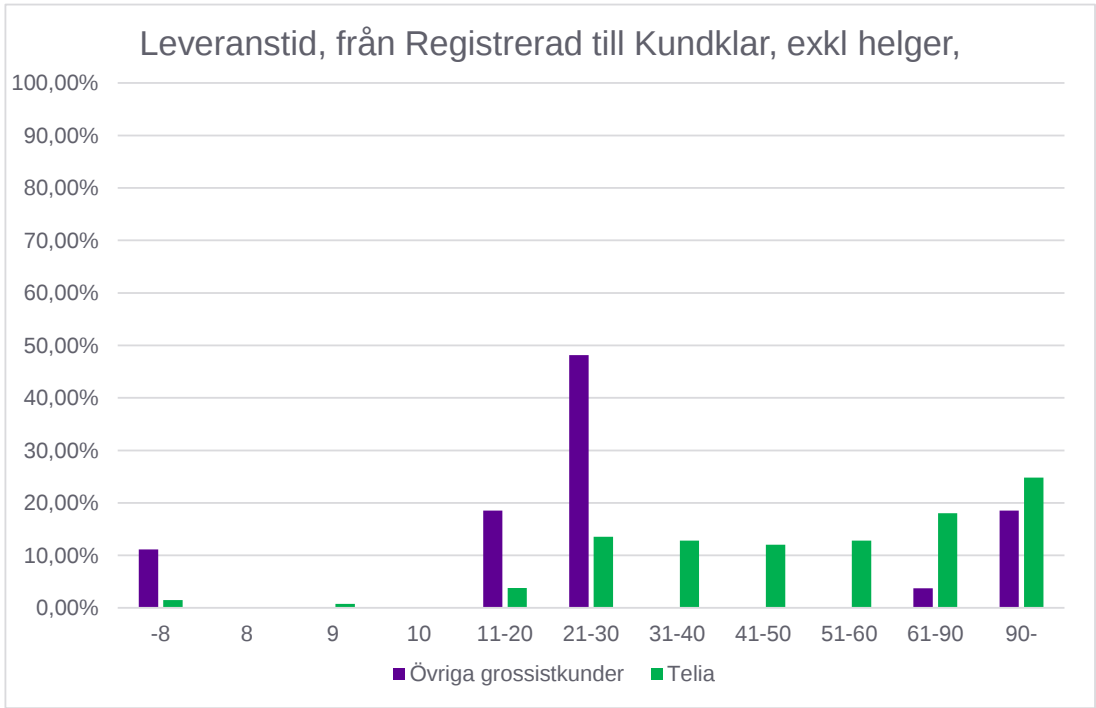
Operatörsbyte



	Övriga grossistkunder	Telia
-8	0,12%	0,80%
8	0,03%	0,27%
9	0,08%	0,21%
10	0,05%	0,32%
11-20	0,58%	1,76%
21-30	44,66%	41,90%
31-40	22,59%	23,14%
41-50	12,86%	17,10%
51-60	5,76%	6,89%
61-90	6,67%	6,79%
90-	6,59%	0,80%

Fiber Villa leverans ledtid exkl. helger, kundklara order under period: 2024Q4

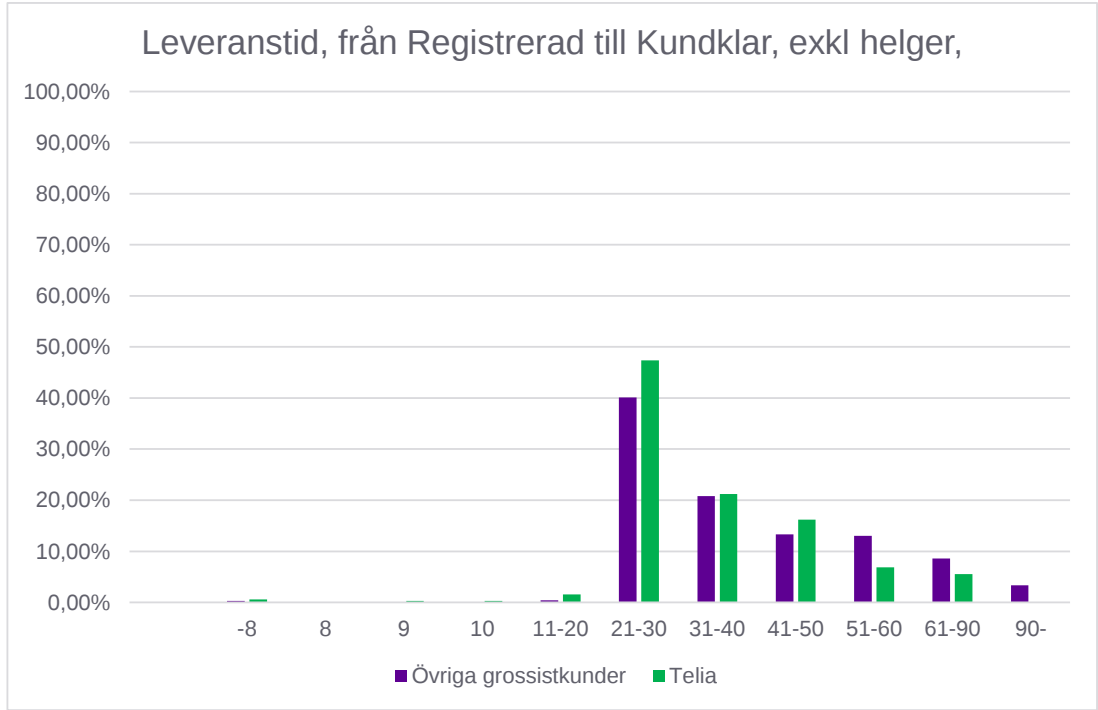
Uppsättning



	Övriga grossistkunder	Telia
-8	11,11%	1,50%
8		
9		0,75%
10		
11-20	18,52%	3,76%
21-30	48,15%	13,53%
31-40		12,78%
41-50		12,03%
51-60		12,78%
61-90	3,70%	18,05%
90-	18,52%	24,81%

Fiber Villa leverans ledtid exkl. helger, kundklara order under period: 2023Q3

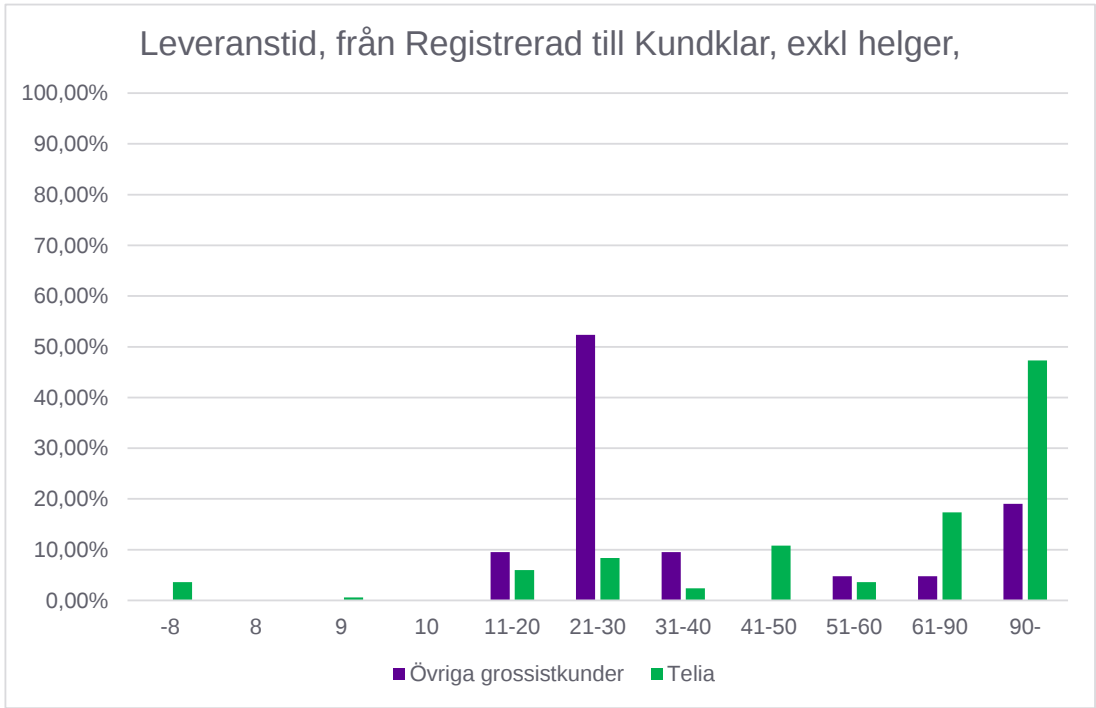
Operatörsbyte



	Övriga grossistkunder	Telia
-8	0,28%	0,59%
8		0,07%
9	0,02%	0,26%
10	0,08%	0,26%
11-20	0,39%	1,58%
21-30	40,12%	47,39%
31-40	20,83%	21,19%
41-50	13,34%	16,17%
51-60	13,03%	6,86%
61-90	8,61%	5,54%
90-	3,32%	0,07%

Fiber Villa leverans ledtid exkl. helger, kundklara order under period: 2024Q3

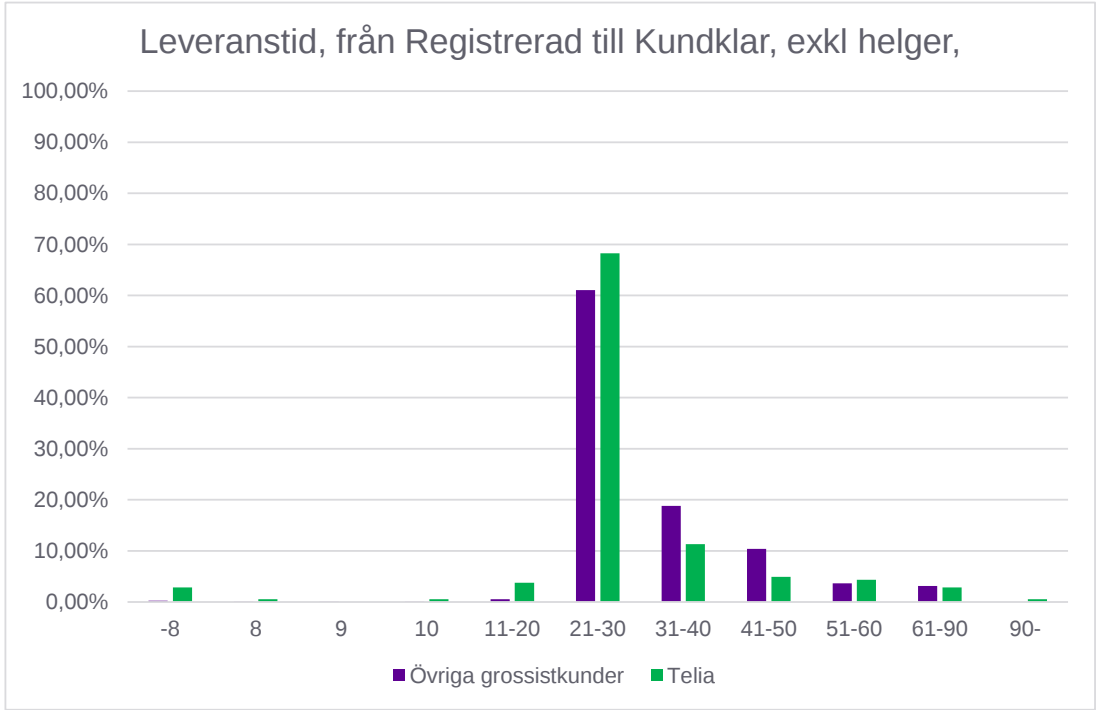
Uppsättning



	Övriga grossistkunder	Telia
-8		3,59%
8		
9		0,60%
10		
11-20	9,52%	5,99%
21-30	52,38%	8,38%
31-40	9,52%	2,40%
41-50		10,78%
51-60	4,76%	3,59%
61-90	4,76%	17,37%
90-	19,05%	47,31%

Fiber Villa leverans ledtid exkl. helger, kundklara order under period: 2024Q2

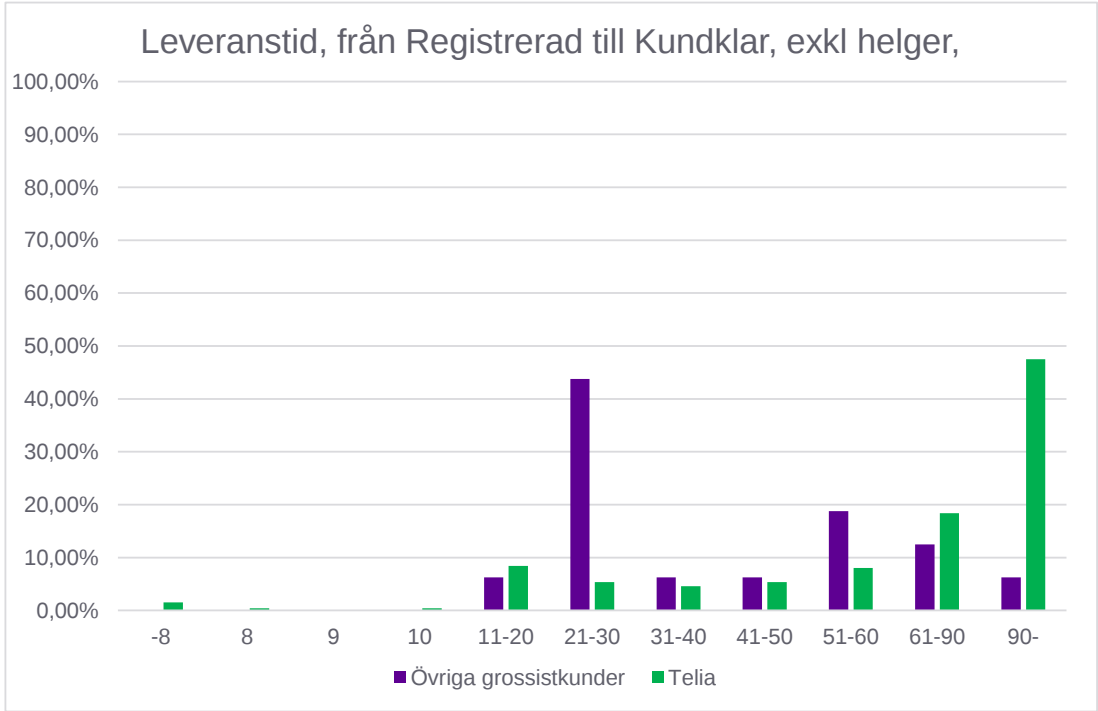
Operatörsbyte



	Övriga grossistkunder	Telia
-8	0,26%	2,84%
8	0,04%	0,57%
9	0,04%	
10	0,02%	0,57%
11-20	0,56%	3,78%
21-30	61,07%	68,24%
31-40	18,81%	11,34%
41-50	10,39%	4,91%
51-60	3,67%	4,35%
61-90	3,16%	2,84%
90-		0,57%

Fiber Villa leverans ledtid exkl. helger, kundklara order under period: 2024Q2

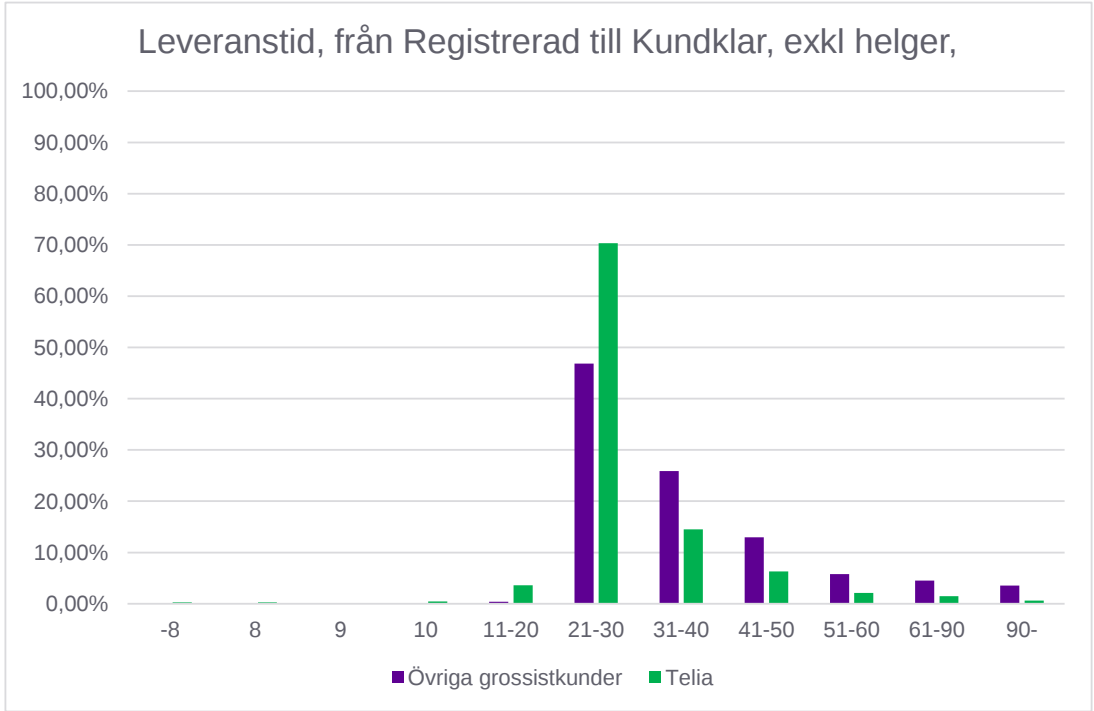
Uppsättning



	Övriga grossistkunder	Telia
-8		1,53%
8		0,38%
9		
10		0,38%
11-20	6,25%	8,43%
21-30	43,75%	5,36%
31-40	6,25%	4,60%
41-50	6,25%	5,36%
51-60	18,75%	8,05%
61-90	12,50%	18,39%
90-	6,25%	47,51%

Fiber Villa leverans ledtid exkl. helger, kundklara order under period: 2024Q1

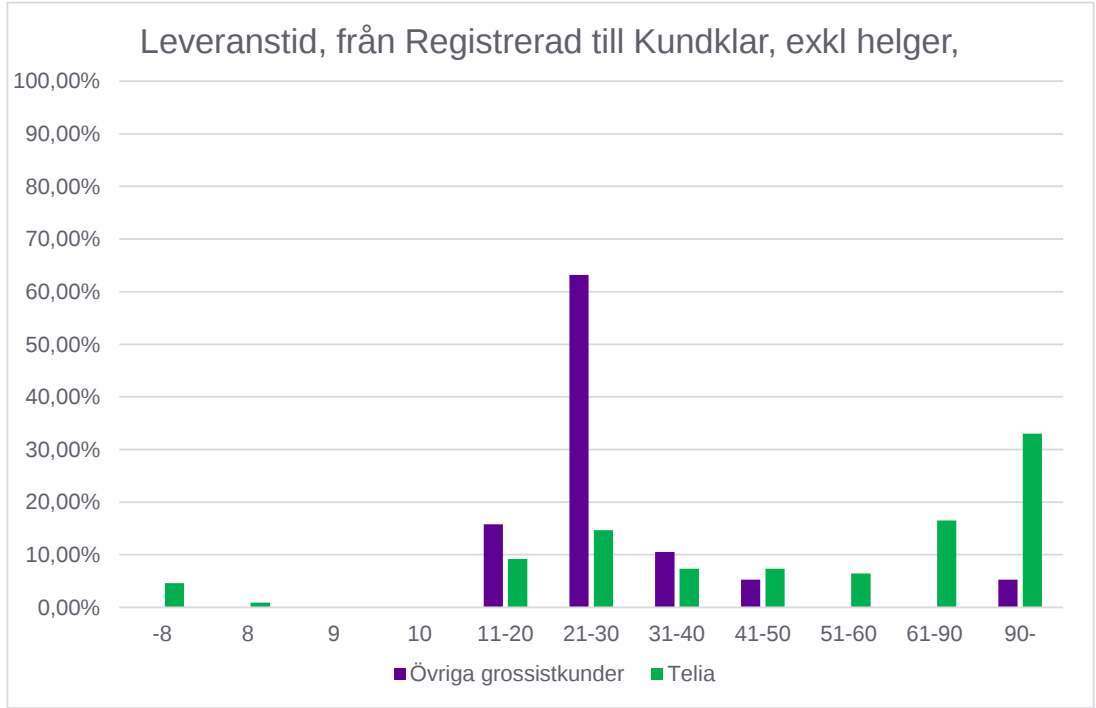
Operatörsbyte



	Övriga grossistkunder	Telia
-8	0,08%	0,30%
8		0,30%
9		
10	0,03%	0,45%
11-20	0,40%	3,59%
21-30	46,84%	70,36%
31-40	25,86%	14,52%
41-50	12,96%	6,29%
51-60	5,76%	2,10%
61-90	4,54%	1,50%
90-	3,53%	0,60%

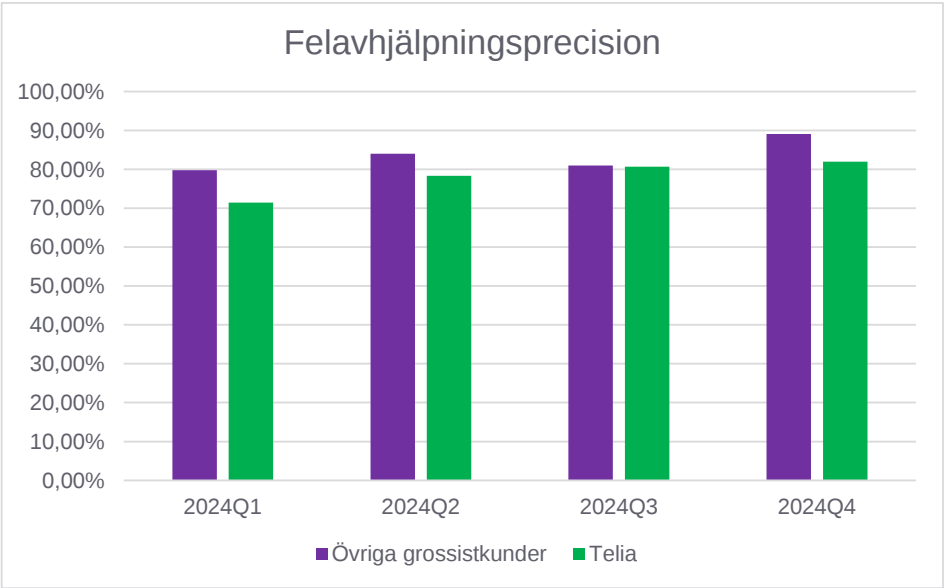
Fiber Villa leverans ledtid exkl. helger, kundklara order under period: 2024Q1

Uppsättning



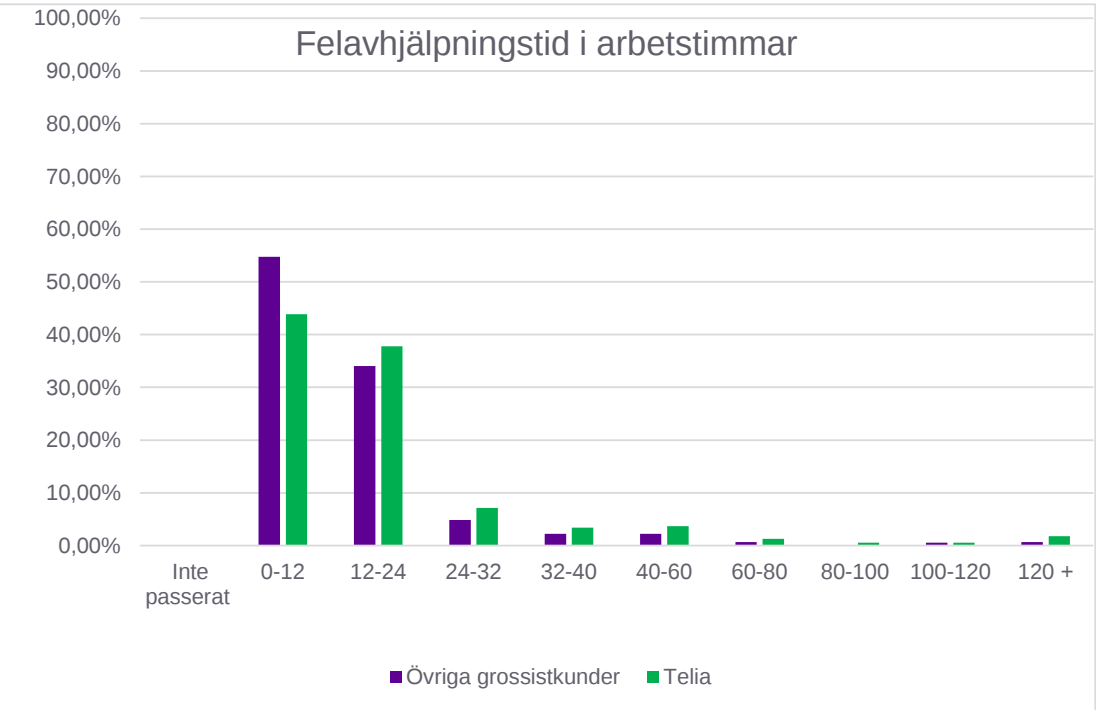
	Övriga grossistkunder	Telia
-8		4,59%
8		0,92%
9		
10		
11-20	15,79%	9,17%
21-30	63,16%	14,68%
31-40	10,53%	7,34%
41-50	5,26%	7,34%
51-60		6,42%
61-90		16,51%
90-	5,26%	33,03%

Fiber Villa Felavhjälpningsprecision



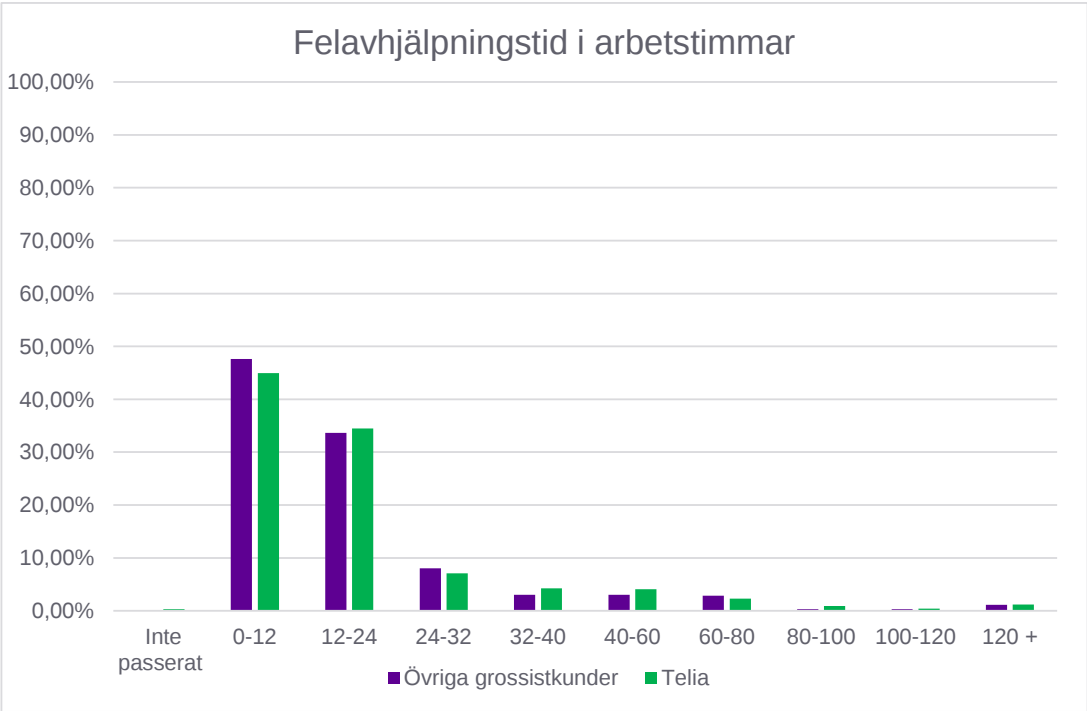
Kvartal	Övriga grossistkunder	Telia
2024Q1	79,79%	71,46%
2024Q2	84,00%	78,34%
2024Q3	81,01%	80,67%
2024Q4	89,07%	81,95%

Fiber Villa Felavhjälpningstid under period: 2024Q4



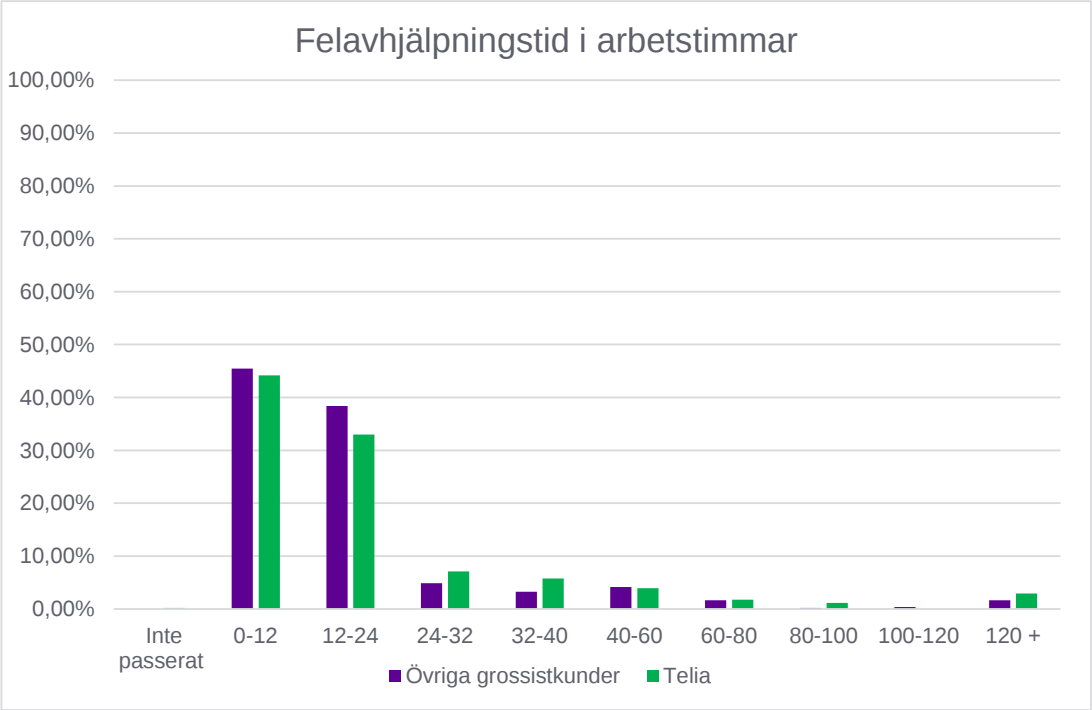
	Övriga grossistkunder	Telia
Inte passerat		
0-12	54,76%	43,89%
12-24	34,07%	37,78%
24-32	4,83%	7,12%
32-40	2,21%	3,38%
40-60	2,21%	3,68%
60-80	0,69%	1,30%
80-100		0,53%
100-120	0,55%	0,53%
120 +	0,69%	1,78%

Fiber Villa Felavhjälpningstid under period: 2024Q3



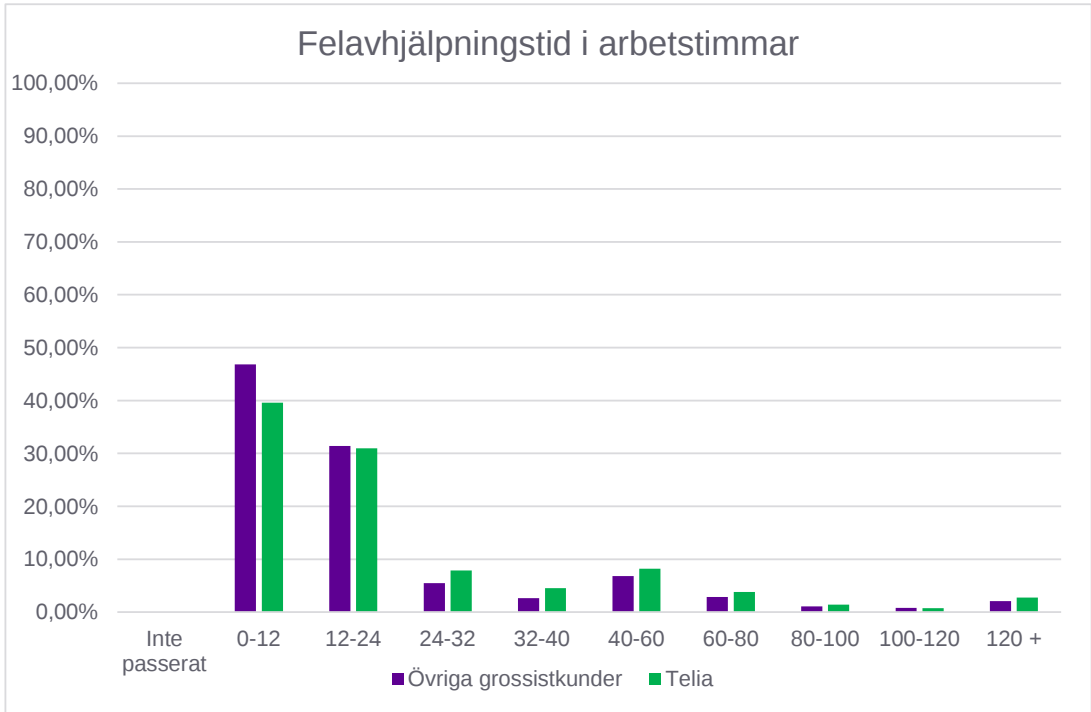
	Övriga grossistkunder	Telia
Inte passerat		0,29%
0-12	47,60%	44,97%
12-24	33,65%	34,50%
24-32	8,01%	7,08%
32-40	3,04%	4,27%
40-60	3,04%	4,09%
60-80	2,88%	2,28%
80-100	0,32%	0,94%
100-120	0,32%	0,41%
120 +	1,12%	1,17%

Fiber Villa Felavhjälpningstid under period: 2024Q2



	Övriga grossistkunder	Telia
Inte passerat		0,21%
0-12	45,47%	44,17%
12-24	38,41%	33,01%
24-32	4,89%	7,09%
32-40	3,26%	5,76%
40-60	4,17%	3,93%
60-80	1,63%	1,76%
80-100	0,18%	1,12%
100-120	0,36%	
120 +	1,63%	2,95%

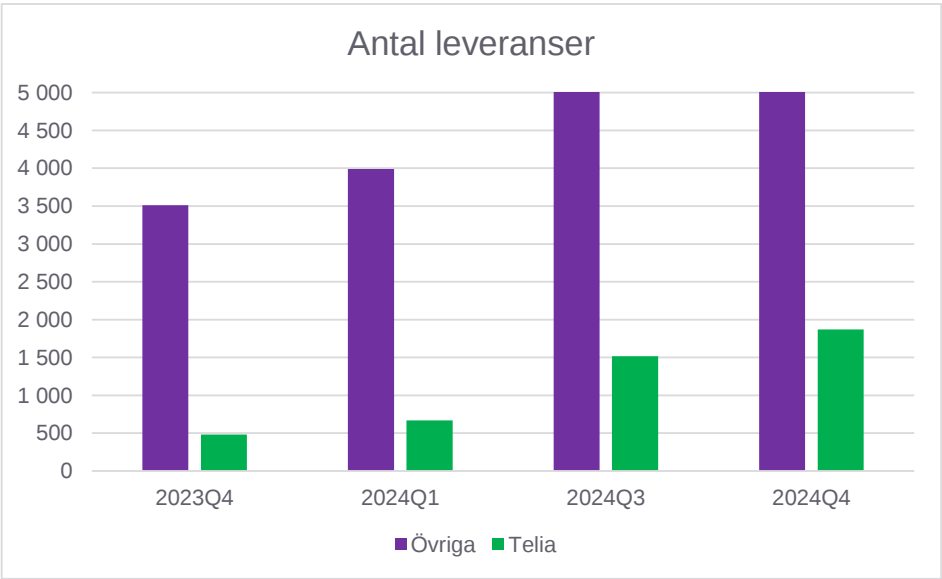
Fiber Villa Felavhjälpningstid under period: 2024Q1



	Övriga grossistkunder	Telia
Inte passerat		
0-12	46,86%	39,57%
12-24	31,41%	30,98%
24-32	5,50%	7,86%
32-40	2,62%	4,55%
40-60	6,81%	8,22%
60-80	2,88%	3,82%
80-100	1,05%	1,40%
100-120	0,79%	0,73%
120 +	2,09%	2,72%

Fiber Villa Antal leveranser, kundklara order

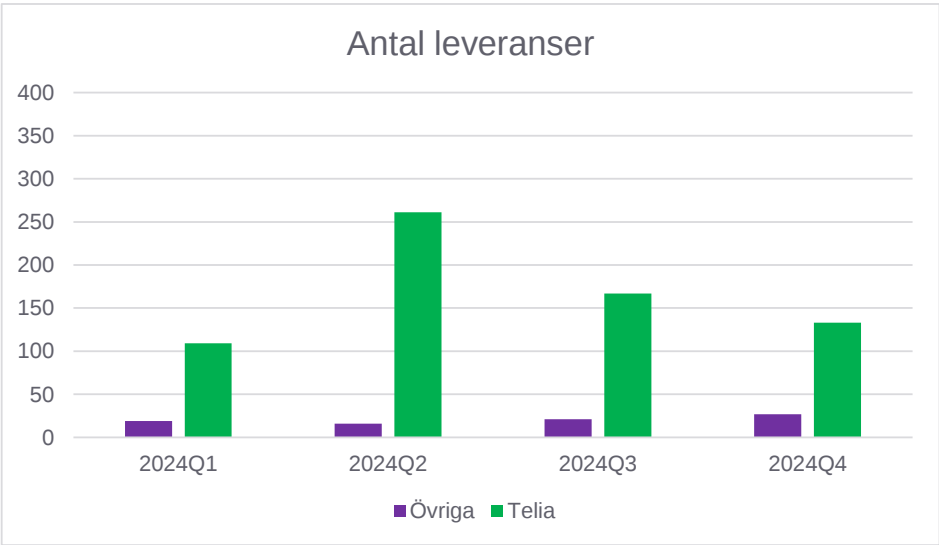
Operatörsbyte



Kvartal	Övriga grossistkunder	Telia	Summa
2023Q4	3512	483	3995
2024Q1	3990	668	4658
2024Q3	5035	1515	6550
2024Q4	6025	1871	7896

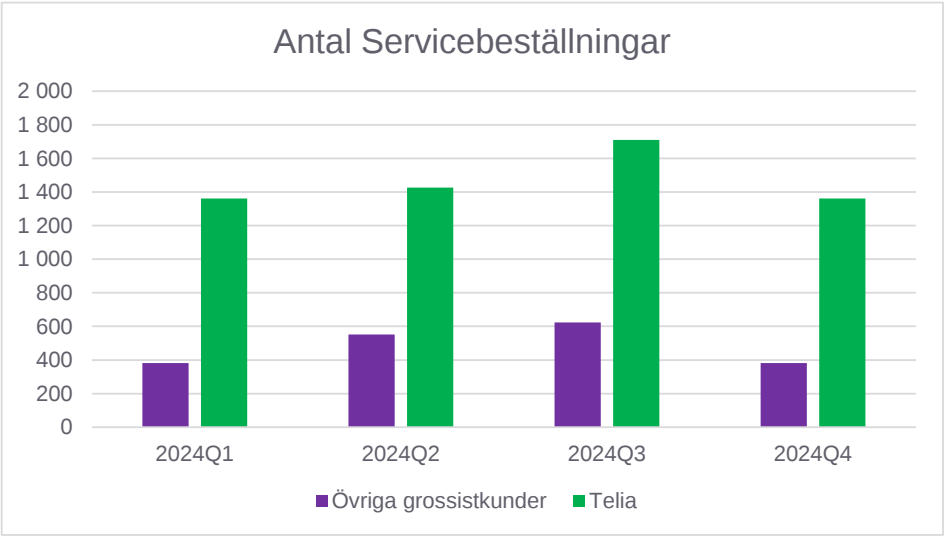
Fiber Villa Antal leveranser, kundklara order

Uppsättning



Kvartal	Övriga grossistkunder	Telia	Summa
2024Q1	19	109	128
2024Q2	16	261	277
2024Q3	21	167	188
2024Q4	27	133	160

Fiber Villa antal servicebeställningar



Kvartal	Övriga grossistkunder	Telia	Summa
2024Q1	382	1 362	1 744
2024Q2	552	1 426	1 978
2024Q3	624	1 710	2 334
2024Q4	382	1 362	1 744